Fact Sheet: The School Opal Card

Transport NSW will be replacing bus passes for all eligible students with the new School Opal Card.

Who’s eligible?
To be eligible for a school opal card, students need to be NSW residents and may need to live a minimum distance away from their school:

- Years K-2 (Infants) there’s no minimum distance.
- Years 3-6 (Primary) 1.6km straight line distance or 2.3km walking or further.
- Years 7-12 (Secondary) 2.0km straight line distance or 2.9km walking or further.

A School Opal card is provided to eligible students who need to travel within the Opal network. Paper travel passes are issued to eligible students who need to travel outside the Opal network.

Who needs to apply?
Most students or parents won’t need to apply for the School Opal card. The School Opal card will be sent to a student’s school automatically at the beginning of the new school year in 2016.

However, a new application is required if:

- The student is just starting school or has not had a pass for travel before.
- The student is progressing from Year 2 to 3.
- The student is changing schools
- The student’s personal details have changed (e.g. address)

Applications must be made by a parent or guardian for children aged 15 years and under.

How to apply
Step 1 Go to the website transportnsw.info/school-students.
Step 2

- Under the heading “Want to know more?” click on School Student Transport Scheme Website
- On the left hand side of screen click on Apply now
- click on Apply now and enter the required information.
- When you get to “Nominate Journey”, select Busways Western Sydney and then click on Add this operator
- Fill in the application answering all questions.
- Review your application and amend any errors that are shown in red. Finish.
Step 3  Print, sign and submit the form to the school for endorsement.

Step 4  The school will then forward the application to Transport for NSW for processing. Once approved, Transport for NSW sends the School Opal card to the home address given in the application.

The application may take several weeks and the applicant’s email address is required. You will be given an application ID to keep for your records.

For further enquiries regarding your application, please send an email to concessions@transport.nsw.gov.au quoting your application ID number.

If the student doesn’t qualify for free travel

They may be eligible for Term Bus Pass which offers travel on busses between home and school at a discounted rate for the whole school term.

Apply at www.transportnsw.info/school-students.

Find out more
For more information on the School Opal card and the School Student Travel Scheme (SSTS), please visit transportnsw.info/school-students.